



# PRIVACY POLICY

## YOUR INFORMATION COLLECTED BY OREVA.COM

We appreciate the trust you place in [Oreva.com](http://Oreva.com). That's why we insist upon the highest standards for secure transactions and customer information privacy. Please read the following statement to learn about our information gathering and dissemination practices.

With an objective to provide our customers with the best possible services, our policies will be governed by this and going further the privacy policy would be updated on a regular basis to reflect the same. We would request you to please review this policy periodically, to be aware of any changes. By accepting the Privacy Policy during registration, you expressly consent to our use and disclosure of your personal information in accordance with this Privacy Policy.

- Oreva.com collects some basic Information which you provide us like your Name, Contact Number, Email, Address.
- For Betterment of Customer Experience, we collect your above-mentioned information when you visit our (website). We may combine any and all of this information to help create better products, services, and consumer experiences
- You would be receiving offers and mailers from us, in case you do not wish to receive, you can choose to delete your profile from the same.
- If you delete your profile the extended warrant of the product is void.

## UTILIZATION OF YOUR INFORMATION YOU PROVIDE ON OREVA.COM

- Get in touch with you via different tools like surveys to get clear idea about your opinion
- Providing Information to you about us and our marketing partners' products and services
- We may combine any and all of your information to help create better products, services, and consumer experiences
- Help us run our e store (website) and services.

## UTILIZATION OF YOUR DEMOGRAPHIC & PROFILE INFORMATION

- We use personal information to provide the services you request. The information given by you will be used to provide you with the services offered on our website.
- We use your personal information to resolve disputes, troubleshoot problems, help promote a safe service, collect fees owed, measure consumer interest in our products and services, inform you about online and offline offers, products, services, and updates, customize your experience, detect and protect us against error, fraud and other criminal activity, enforce our terms and conditions and as otherwise described to you at the time of collection.
- In our efforts to continually improve our product and service offerings, we collect and analyses demographic and profile data about our user's activity on our website. We identify and use your IP address to help diagnose problems with our server, and to administer our website. Your IP address is also used to help identify you and to gather broad demographic information.



## **WE MAY SHARE YOUR INFORMATION (HOW, WHEN AND WITH WHOM)**

- With our most trusted & carefully selected partners so that they can send you offers, promotions, or ads about their products and services we think you may be interested in
- With other companies we hire to help us to provide you services wherein we may share your name, address, mobile number and email address for optimum services
- As part of amalgamation, takeover, assignment, innovation of the brand or business to another company
- To help us prevent fraud or information security breach
- When required by law or government authorities

## **PROTECTING YOUR INFORMATION**

Oreva.com has state of art security measures in place to protect the loss, misuse, and alteration of the information under our control. Whenever you change or access your account information, we offer the use of a secure server. Once your information is in our possession, we adhere to strict security guidelines, protecting it against unauthorized access. We will Endeavour to safeguard the confidentiality of your personal information; transmissions made by means of the Internet cannot be made absolutely secure. By using this Site, you agree that we will have no liability for disclosure of your information due to errors in transmission or unauthorized acts of third parties.

- We respect your personal information and take appropriate steps to safeguard it from loss, destruction, misuse, unauthorized access or alteration
- We seek to ensure compliance with the requirements of the prevailing laws to ensure the protection and preservation of personal information
- We have a number of physical, electronic, and procedural safeguards/measures in place to actively protect the confidentiality, security, and integrity of your personal information
- We have managerial, technical, operational and physical security control measures for protecting your personal information
- Where appropriate, these steps can include technical measures including but not limited to firewalls, prevention systems and encryption

## **YOUR CONSENT**

By using or continuing to use our website/services you agree that:

- We use your personal information (including your sensitive personal data or information) in accordance with this Policy
- You have given the consent freely and voluntarily and agree to this Policy
- You consented us for collecting, storing, processing, transferring and sharing your personal information with third parties or service providers for the purposes as set out in this Policy
- We may also be required to share the aforesaid information with government authorities and agencies for the purposes of verification of identity or for prevention, detection or investigation, including of cyber incidents, prosecution and punishment of offences
- You consent to disclose your personal information, if so required, under applicable laws



## **RIGHT OF CORRECTION, MODIFICATION AND ERASURE**

- It is important that the information that we hold about you is accurate and current. Please keep us informed if your personal information changes during your association with us. This will help us to serve you better.
- In case you wish to change any personal information available with us, you may contact

## **PROCESSING AND RETENTION OF YOUR INFORMATION**

As a general rule, we store your data for only as long as it is needed to complete the purpose for which it was collected or as required by law. However, we may need to store your data for longer

## **WARRANTY & AFTER SALES SERVICE**

For all products purchased from Oreva.com, warranty and service shall be provided by company's authorized service providers/stockiest from your respective area/territory in Gujarat.

We believe in providing our customer with the best and request you to kindly revert to us for any service-related issues. The same would be followed up with the respective service provider /stockiest and we will ensure the service be made available to you as per the policies of company.

## **MODIFICATIONS OF TERMS OF POLICY**

We reserve the right to update, change, alter or modify this Policy, from time to time, without any prior notification to you. Such change shall come into effect from the date of such update, change, alteration or modification

## **TERMINATION**

Oreva.com may terminate this Agreement and these terms and conditions and/or the provision of any of the services at any time for any reason, including any improper use of this portal or your failure to comply with these terms and conditions. Such termination shall not affect any right to relief to which Oreva.com and its third-party providers and distributors may be entitled, at law or in equity. Upon termination of this User Agreement and these terms and conditions, all rights granted to you will terminate and revert to Oreva.com and its third party providers, as applicable

## **NO RESALE OR SERVICE**

You agree not to reproduce, duplicate, copy, sell, resell or exploit for any commercial purposes, any portion of the Service, use of the Service, or access to the service on Oreva.com

## **ANY QUERIES?**

Feel free to contact us on [info@Oreva.com](mailto:info@Oreva.com) or call us on 18001204445 in case you have any query on our privacy policy statement.



## **TERMS OF USE**

Oreva.com provides its services to you subject to the notices, terms, and conditions set forth in this agreement (the "Agreement"). In addition, when you use any Oreva.com service (e.g., Customer Reviews), you will be subject to the rules, guidelines, policies, terms, and conditions applicable to such service, and they are incorporated into this Agreement by this reference. Oreva.com reserves the right to change this Site and these terms and conditions at any time. Oreva.com retains the right to deny access to anyone who we believe has violated any of these Terms of Use. If you are under 18, you may use Oreva.com only with involvement of a parent or guardian.

**ACCESSING, BROWSING OR OTHERWISE USING THE SITE INDICATES YOUR AGREEMENT TO ALL THE TERMS AND CONDITIONS IN THIS AGREEMENT, SO PLEASE READ THIS AGREEMENT CAREFULLY BEFORE PROCEEDING.**

## **MANDATORY DECLARATION - COMPUTERS**

Use of the Site is governed by our Privacy Policy, which can be located at [Privacy Policy](#). You further declare that the Product will be acquired for personal use of the Consignee and/or Buyer. The Product will not be sold, resold, bartered or in any way disposed for profit.

## **APPLICABLE LAW**

This Agreement shall be governed by and interpreted and construed in accordance with the laws of India. The place of jurisdiction shall be in Ahmedabad, Gujarat.

## **TRADEMARK, COPY RIGHT & RESTRICTIONS**

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## **COPY RIGHT COMPLAINTS**

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